

Biljana Birač is Head of General Administration at the City of Banja Luka. She started her career at the Banja Luka Public Defender's Office, which at the time represented the municipality before courts. She then worked as a lawyer representing a construction company, and also worked in legal affairs of the state health insurance fund. Ms. Birač started her career at the City of Banja Luka in the Department of Social Affairs, and from there advanced to her current position at the Department of General Administration. In addition to her regular responsibilities, Ms. Birač has coordinated and implemented several projects aimed at reforming city administration, and currently serves as Chair of Committee on regulatory reform. Ms. Birač was born in Banja Luka, and obtained her law degree at the Faculty of Law in Banja Luka.

Antoine Courcelle-Labrousse is responsible for IFC advisory services in Southern Europe and Central Asia, based in Istanbul. He joined the World Bank Group through the Young Professional Program in 1993. He held various positions in IFC investment services: financial sector in Africa, loans syndications, IFC country officer in Ghana and Senegal. From 2002, he managed IFC advisory services in North Africa and since 2006 in Southern Europe and Central Asia. Prior to IFC, he worked for seven years in oil industry services (on-shore seismic exploration). He holds a Geology Engineering Degree from ENSG-Nancy, a Masters in Geophysics, an MBA from HEC Paris.



Sanja Filipović is a research fellow at the Economics Institute, Belgrade. She has 11 years of professional experience. She has strong expertise in energy, with a focus on regulatory reform on electricity market. She has deep understanding of the reform trends in electricity sector globally and in particular in South Eastern Europe. In addition to her expertise she covered issues including economic policy, macroeconomic analysis, investment climate, public finances. She has been involved in preparation of many national strategic documents. She has broad experience and familiarity with government regulatory policies, frameworks and issues. She was engaged on a number of OECD, GTZ, WB projects on investment climate and regulatory reform issues. She is author of several research papers and coauthor of a book on the role of parliaments in economic policy and legislative reforms. Book on liberalization and its challenges on electricity market should be published soon.



Ljiljana Vasojević-Radovanović has been Head of the IT Department in the General Administration of the City of Banja Luka, Bosnia and Herzegovina for seven years. She has over 14 years of experience in leading, designing, developing and implementing IT projects, as well as experience in strategy development; she is co-author of the e-government agenda in the Strategic plan for information society development of Bosnia and Herzegovina. Ms. Vasojević-Radovanović has managed a number of projects in e-government, and serves as the representative of Quality management (ISO 9001:2000) of the City of Banja Luka.

